PROFESSIONAL SUMMARY

Dynamic and self-motivated DevOps Engineer with 4 years of experience in supporting and automating critical deployments on large-scale infrastructure. Overall 10+ years of operation experience, vastly experienced in troubleshooting skills, collaborating with multiple teams, and customer interactions. Proficient in Linux Administration, Source Code Management, Configuration Management, and Containerization Platforms.

SKILLS

Linux, Git, GitHub, Jenkins, Docker, Kubernetes, Ansible, Terraform, AWS, Networking, Virtualization

EXPERIENCE

DevOps Engineer
Western Digital

April 2021 - Present

Bengaluru, India

- Managed AWS cloud infrastructure for **10+ Engineering teams**, ensuring stable and scalable environments.
- **Saved 30% admin time** by creating 15+ Ansible books for feature deployment.
- **Reduced manual work by 60%** by automating the build and deployment processes with Jenkins.
- **Facilitated transition to the microservice architecture** by building and deploying Docker containers from a monolithic setup.
- **Enhanced container orchestration** by managing Docker clusters with Kubernetes.
- **Increased task efficiency by 40%** through automation using Bash scripts.
- **Streamlined infrastructure provisioning** by implementing Terraform for automated setup.

SAM - Technical Analyst
NetApp

June 2020 - March 2021

Bengaluru, India

- Increased **account health scores by 30%** by providing targeted recommendations to mitigate potential technical issues.
- **Successfully escalated and resolved 20+** high-priority cases through effective stakeholder communication and coordination.
- Executed **20+** bug scrubs and firmware/ONTAP upgrades, leading to a **25% reduction in system downtime** by providing timely recommendations.

Senior Storage Engineer
Wipro Technologies

Feb 2014 - May 2020

Bengaluru, India

- Resolved **90%** of escalated **storage, replication, and performance issues** by leveraging Dell EMC storage expertise and collaborating with L3/L4 support engineers.
- **Enhanced team capabilities** by training and mentoring 30+ new and existing technical support engineers.
- **Improved support resources** by authoring 15+ knowledge base articles, increasing knowledge accessibility

KodeKloud - Python, Git, Ansible, Docker, Kubernetes

Udemy - Linux Mastery

ACHIEVEMENTS

- Lead the team that won the 'Best Team' award in Wipro GIS.
- Awarded 'Best L2 Support' for outstanding contribution in technical support and CSAT.
- Awarded best "BCP Facilitator" for business continuity.

EDUCATION

Bachelor in Computer Science, National Institute of Science and Technology   2009 - 2013