

Marie Hemmings-Hernandez

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Professional Summary

Patient and outgoing supervisor twenty years of experience in retail settings. Consistent positive interactions with customers and conflict resolution skills have resulted in promotion to lead associate. Proven ability to increase customer retention by addressing complaints in a timely and efficient manner. Awarded Associate of the year 2022.

Authorized to work in the US for any employer

Work Experience

Guest Service Manager

The Fresh Market Inc-Montvale, NJ

June 2024 to Present

Guest Service Manager

Mod/key holder

Scanning Coordinator

Stop and Shop-Union, NJ

October 2023 to June 2024

- Scanning Coordinator
- Bookkeeper
- Receiver
- Shop Steward Local 1262
- Supply Captain
- Safety Captain

Front End Supervisor

Stop & Shop 2807-West Caldwell, NJ

October 2022 to November 2023

- Front End Supervisor
- Keyholder
- File Clerk/Scanning Coordinator
- Bookkeeper
- Receiver
- Safety Captain
- Shop Steward Local 1262
- Billing Clerk
- CAO Clerk
- Admin & Payroll

- Lead job fairs
- Supply Captain

File Clerk / Scanning Coordinator

Stop and Shop-NJ

September 2011 to September 2022

- File Clerk / Scanning Coordinator
- Receiver
- Safety Lead
- Csdh
- Bookkeeper
- Keyholder
- Safety Lead
- Supply Captain
- Admin & Payroll
- Shop Steward Local 1262
- Lead Job Fairs

Part-Time Clerk

Stop and Shop 803-Edison, NJ

July 2004 to September 2011

Part Time

- File Maintenance
- Bakery
- Cashier
- CDH/Customer Service
- Billing Clerk
- Grocery - Natural/Organic Packing Out & Ordering, Freshness Rotation, Built displays
- CAO Clerk
- Receiver
- Floral
- HBC

Child Care

self employed-Piscataway, NJ

September 2001 to July 2004

Took care of children for multiple children.

Clerk

Konica Minolta-Mount Laurel, NJ

June 2001 to September 2001

- Billing Department - Putting together special orders (i.e. banners, mugs, puzzles, posters)
- Cutter - Worked the Cutting Station putting together orders while inspecting photos
- Sorting Belt - Pulling delivery route bags & loading the belt
- Fixer - Fixing photos that weren't cut correctly or sending photos back that weren't developed correctly
- Machine Inspector - Inspect & clean machines

High school diploma

Piscataway Twp High School - Piscataway, NJ

September 1999 to June 2002

Skills

- Customer service
- Bookkeeping
- Packaging
- Filing
- Cashiering
- Shipping & receiving
- Cash management
- Accounting
- P.O.S
- Payroll
- Accounts Payable
- Store Management Experience
- QuickBooks
- Management
- Office Management
- General Ledger Accounting
- Bank Reconciliation
- Account Reconciliation
- Accounts Receivable
- Financial Report Writing
- Data Entry
- Auditing
- Interviewing (4 years)
- Computer skills
- Grocery store
- Microsoft Office
- Store management
- Planograms
- Load & unload
- E-commerce
- Bookkeeping
- Cash handling

- Customer service
- Employment & labor law
- Supervising experience
- Leadership
- Retail management
- Microsoft Excel
- Microsoft Word
- Accounting software
- Guest Services

Languages

- English - Fluent
- Spanish - Expert
- American Sign Language - Expert

Awards

Associate of the year

January 2022

Certifications and Licenses

Electric Pallet Jack Certification

October 2023 to October 2026

ServSafe

November 2024 to November 2029

Assessments

Management & leadership skills: Impact & influence — Proficient

March 2024

Choosing the most effective strategy to inspire and influence others to meet business objectives

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.