

Customer Service Specialist

Contact

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Profile

Dedicated Customer Service Specialist , Skilled in addressing customer needs, resolving issues efficiently, and building rapport to enhance brand loyalty. Known for a calm and proactive approach to problem-solving, exceptional communication skills, and a commitment to positive customer interactions.

Skills

- ✓ Communication
- ✓ Empathy
- ✓ Time management
- ✓ Product upselling
- ✓ Patience

Professional experience

Sales representative

Gabbsdan ventures okpanam road asaba delta state Nigeria , February to June 2024

- ✓ Maintain good communication with customers
- ✓ Assist customers with shopping
- ✓ Educate customers on products
- ✓ Product upselling

Nigeria 2021 to 2023

- ✓ Keep records of customers clothes
- ✓ Accurate financial report

Education and certifications

✓ B.A in English language national open university Asaba center delta state Nigeria 2023 to date

✓ Secondary school certificate
De last Adams academy asagba ogwashi 2016-2021

✓ Certified Customer Service Professional (CCSP) and Virtual Assistant (VA)
Global Remote In Demand Skills (GRIDS) Peculiar Ibeabuchi 2024

Additional Information

✓ Technical Proficiency: skilled in slack, dick up, Google workspace