

Kaduna Date of Birth: 28 June 1987

EDUCATION

Applied Business Computing, University of Sunderland UNITED KINGDOM (2010-2011).

B.Sc Applied Business Computing (Second Class Honours Lower Division)

INTI International University Malaysia (2007-2009).

Transcripts

Federal Government College Malali, Kaduna (1998-2004).

Secondary School leaving certificate

Kaduna polytechnic staff school (1992-1998).

Primary School Leaving Certificate

UNIQUE SKILLS

Ability to lead or be part of a team, flexible, detail oriented, results driven, innovative, excellent verbal and written communication. Excellent customer relationship management skills. Ability to provide innovative solutions for the complex problems of the new day and age.

TECHNICAL EXPERTISE

Proficiency in the use of Canva, gemini, chatGPT and a host of other AI applications. MySQL database. Understanding and application of project management techniques and practices in executing projects. Proficiency in Microsoft excel, Power BI for data analytics. System analysis and design. Good understanding of google ads, SEO and digital marketing techniques.

WORKING EXPERIENCE

Team Lead, Retail Polaris Bank Limited (Sep 2018- 2021)

● Rendering weekly and monthly reports

Team Lead, Direct Sales Agents Skye Bank Plc (March 2014 to June 2016)

- Supervising 12 direct sales agents
- Managing customers of the DSA's
- Drive the deposit mobilization of the team
- Rendering weekly and monthly report to management
- Monitoring the alternate channels (POS,mcash) given to customers

Senior Executive Assistant, Skye Bank Plc (Aug 2013 to March 2014)

- Introducing new businesses to the bank
- Managing customers funds and complains
- Creating quality loans and monitoring to ensure repayment
- Supervising Sales representatives
- Writing weekly and quarterly reports to senior management

REFEREES

MUHAMMED AWWAL AHMED

Director, ICT

Kaduna Polytechnic

Kaduna.

07042900916

horare1@yahoo.com

ALH. SANUSI ABDULLAHI GIDADO

Assistant General Manager

Bank of Industry

Kaduna

08060904613

sanusigidado@gmail.com